

General Terms and Conditions

Nagy Andrea Nárcisz, as a sole trader (address: 8000 Székesfehérvár, Torony sor 2. ground floor, door 2., tax number: 55709819-1-27, registration number: 54425510, hereinafter: “Service Provider”), <https://www.angol-tanar.org/> on the website, the internet page (hereinafter: “Website”) operates a private tutoring business related to English language teaching.

The main general rules governing these services and the use of the Website are set out in these General Terms and Conditions (hereinafter: “GTC”) in order to ensure that both the use of the Website and the use of our services can be smooth for visitors to the Website and for those using the services available on the Website (hereinafter: “Client”).

These GTC apply to legal relationships arising on the Website operated by us as the Service Provider. These GTC are available exclusively in electronic form, continuously accessible and downloadable at the following link: <https://www.angol-tanar.org/>

The provisions of these GTC are effective from 01.06.2026.

If you decide to use the platforms provided by the Service Provider in order to expand your professional knowledge, or if you are interested in the Website or the Facebook group, please read these GTC carefully. Please note that by using the services of the Service Provider after reading these GTC, you accept the terms and conditions set out in these GTC.

1. Service Provider

Name:	Nagy Andrea Nárcisz (sole trader)
Tax Number:	55709819-1-27
Registered Address:	8000 Székesfehérvár, Torony sor 2. ground floor, door 2.
Name and title of representative:	Nagy Andrea Nárcisz
Contact of representative:	Tel: +36203390071 e-mail: andreanarcisznagy@gmail.com

2. Definitions

- a) **“Closed Facebook Group”**: The Service Provider’s closed Facebook page named “Interactive English Closed Group” available at <https://www.facebook.com/groups/967662832645395> ... where the Applicant may apply and be admitted after registering for and completing a Training course.
- b) **“Website”**: the Service Provider’s website available at www.angol-tanar.org.
- c) **“Newsletter”**: A service of the Service Provider through which interested persons receive information about the Service Provider’s activities, services provided by the Service Provider, and content published by the Service Provider, based on their consent, by subscribing to the newsletter service.
- d) **“Contact”**: An electronic interface on the Website where visitors to the Website can get in touch with the Service Provider if they have any questions.
- e) **“Subscriber”**: A person who subscribes to the Newsletter.
- f) **“Contact Person”**: A person who contacts the Service Provider via the Contact interface.
- g) **“Applicant”**: A person who registers for a training course advertised by the Service Provider.
- h) **“Training”**: The Service Provider’s professional training, workshop, or training session related to private tutoring.
- i) **“Work”**: a literary, scientific, or artistic creation; including, among others, literary works (scholarly, journalistic, scientific), publicly delivered speeches, audiovisual works, created images (e.g. photographs), audio and video recordings, and written educational materials.

3. Principles

The Service Provider provides its services to interested persons in a lawful, fair, and transparent manner. The Service Provider respects the

fundamental rights and freedoms of Subscribers, Contact Persons, and Applicants.

4. Services of the Service Provider

The Service Provider makes its Website and the content available on its Website accessible to everyone. The Service Provider provides advice and tips for those engaged in private tutoring through the courses available on its Website. The purpose of the Service is for the courses to contain educational materials upon learning which private tutors can start their careers and receive assistance in launching their businesses. The Service also assists in acquiring teaching methods, and includes marketing-type education with suggestions for increasing the number of students. Furthermore, interested persons have the option to subscribe to the newsletter service, and can also contact the Service Provider electronically via the Contact menu. The terms of use for the various services of the Service Provider are set out in sections 4.1 to 4.4 of these GTC.

4.1. Participation in the Service Provider’s training courses

The Service Provider makes various trainings and courses available on the Website as orderable service elements, the purpose of which is to allow the Applicant to select the appropriate English language lesson or tutoring session.

Based on the individual packages, the Applicant may choose between in-person or online instruction. The Applicant has the option to participate in a training consisting of multiple lectures or videos following the course system provided by the Service Provider, which are made available and viewable on a weekly basis for easier processing. The Applicant may not download the videos of the individual packages; they can only be viewed on the Website. The “my courses” menu item provides guidance and more detailed information for the Applicant regarding completed and ordered courses.

4.1.1. Registration process, purchasing a course:

Individual lessons and training courses can be selected from the Products sub-menu under the Webshop menu.

During the purchase, the Applicant must provide the following details:

- Last name**
- First name**
- Phone number**
- Email**
- Password**

To complete the registration, the Applicant must also declare that they have read and acknowledged the content of these GTC and the Service Provider's current Privacy Policy.

The Service Provider offers various training packages to interested persons, so when registering for training, interested persons must select which package they wish to use in exchange for payment.

Detailed information about each package and the applicable fees are available at the following link: <https://www.angol-tanar.org.....>

During the registration process, after selecting the appropriate package, the Applicant must select the payment conditions and billing details on the right side of the Website.

When selecting payment conditions, the Applicant may choose to pay for the course in a lump sum by bank transfer or Barion payment, noting that courses are available in packages containing multiple videos or written materials for more convenient and effective teaching. The Applicant is required to pay the amount at the time of placing the order.

After registering for the training, i.e. after selecting the package, the Applicant may finalise the purchase of the Service by clicking the "Order" button. The Applicant is then required to pay the fee for the Service (see Section 4.1.3 of the GTC).

4.1.2. Binding offer and confirmation

The Service Provider acknowledges receipt of the offer submitted by the Applicant without delay by means of an automatic confirmation e-mail, which contains the data provided by the Applicant (billing information), the date of the registration (order), the selected (ordered) package, and the result of the payment.

This confirmation e-mail constitutes acceptance of the offer made by the Applicant on the part of the Service Provider, upon which a valid contract is concluded between the Service Provider and the Applicant.

Registration for training constitutes a contract concluded electronically, to which the provisions of Act V of 2013 on the Civil Code (hereinafter: “Civil Code”) and Act CVIII of 2001 on certain issues of electronic commerce services and information society services apply. The contract falls within the scope of Government Decree 45/2014 (II.26.) on the detailed rules of contracts between consumers and businesses, and takes into account the provisions of Directive 2011/83/EU of the European Parliament and of the Council on consumer rights.

4.1.3. Payment conditions

When ordering the Service, the total amount of the order can be settled by bank transfer or by credit/debit card payment via the Barion system.

During payment, the Applicant provides their card details once (one-time consent). By providing the card details, the Applicant authorises the Service Provider to charge the amount for the package.

The Applicant may at any time decide that they no longer wish to use the Service; however, in this case the Service Provider excludes all liability, and the Applicant may not make any claim against the Service Provider, including in particular but not exclusively, is not entitled to claim a refund of the fee paid.

If the Service Provider is unable to charge the subscription fee from the Applicant, it will notify them by e-mail and will retry the charge on the following day. If the charge is unsuccessful, it will send another e-mail and attempt again. If the charge cannot be collected from the Applicant's bank card on the third attempt, the Service Provider may terminate the contract with immediate effect and is entitled to immediately suspend the Applicant's access to the Service and Profile, and to delete it after 30 days.

If the card payment option is selected, the Applicant will be redirected to the Barion interface where the total order amount can be settled. It is important to note that we do not handle the Applicant's card details. Barion Payment Zrt. (hereinafter: "Payment Service Provider") is a licensed institution under the supervision of the Hungarian National Bank, licence number: H-EN-I-1064/2013.

The main details of the Payment Service Provider are as follows:

name:	Barion Payment Zrt.
registered address:	1117 Budapest, Irinyi József utca 4-20. 2nd floor
registering court:	Metropolitan Court of Registration
company registration number:	01-10-048552
tax number:	25353192-2-43
EU VAT number:	HU25353192
activity licence number:	HEN-I-1064/2013
electronic money issuer institution identifier:	25353192

The current GTC and Privacy Policy of the payment service provider are available on their website by clicking the following links: <https://www.barion.com/hu/altalanos-szerzodesi-feltetelek>, <https://www.barion.com/hu/adatvedelmi-tajekoztato>. The Service Provider accepts no liability in connection with the operation of the payment service provider's website.

As the Service Provider, we are not responsible for any additional costs incurred by the Applicant due to the electronic payment method – in particular but not exclusively those imposed by the account-holding or card-issuing bank – and the Applicant is obliged to bear these costs in addition to the total order amount.

4.1.4. Invoicing

The Service Provider's invoicing software: Clear Admin The Service Provider's [Clear Admin](#) website accepts no liability in connection with the operation of the website. More information about the Clear Admin website is available to the Applicant at <https://clearadmin.hu...> oldalon olvashat.

The Service Provider issues the invoice for the training fee electronically and sends it to the e-mail address provided at registration. The Service Provider issues and sends the invoice for the fee to the Applicant in all cases in the order and within the deadlines required by accounting and tax regulations.

4.1.5. Profile

The Registered User can log in via the "Login" menu in the upper right corner of the Website. The Registered User must enter their login credentials (e-mail address and password) and then click the "Login" button.

After logging in, the Registered User can view the data they provided in the "Profile" menu, and can edit or modify the data by clicking the "Save" button. The following can be entered when editing the Profile: last name, first name, billing address, phone number, and password change.

Within the Profile, the Applicant can also view their orders.

4.1.6. Rights and obligations of the Service Provider

The Service Provider undertakes to provide the training it advertises to Applicants at the highest professional standard it can offer, always

involving a person with expertise in the relevant course when composing each course. The Service Provider undertakes to provide the personal and material conditions for the training based on the syllabus. The syllabus for each training is always accessible by clicking on the relevant course, presented in chronological order.

4.1.7. Rights and obligations of the Applicant

The Applicant is entitled to participate in the training and to use the services included in the package they have chosen.

The Applicant acknowledges that the supplementary materials found in the packages of individual courses may not be downloaded and can only be viewed via the Website.

The Applicant is obliged to verify the accuracy of the data and information provided at the time of registration and to report any changes therein before the start of the training, as the Service Provider accepts no liability for damages arising from incorrect data.

The Applicant is not entitled to make video or audio recordings of the training sessions. If the Applicant makes such a recording despite the express prohibition, this constitutes copyright infringement, and the Service Provider is entitled to apply the legal consequences under the Civil Code.

By registering for the training, the Applicant acknowledges that the purchase of course and service packages does not constitute an expert service, and therefore expressly excludes any liability for compensation or indemnification in connection with the training courses, as they serve exclusively to develop English language skills; however, the Service Provider cannot guarantee improvement or successful examination results, given that language teaching serves the Applicant's development, while the Service itself consists solely of providing lessons and supplementary materials and cannot in itself guarantee progress.

The Applicant may indicate their intention to withdraw within 14 days of registration and payment of the fee if they are not satisfied with the quality of the course. In this case, the Service Provider will refund the service fee. The Applicant acknowledges that in this case, their right to access the content of the given package will be terminated.

The Applicant acknowledges that the Service is provided by the Service Provider with the involvement of Barion..., and therefore in the event of the cessation or disruption of Barion...’s service, the Service Provider will be unable to provide the Service. The Service Provider is entitled to delete any course provided within the framework of the Service at any time, or to restrict its availability. The Applicant acknowledges that in such a case they will no longer be able to access the course, and the Applicant is not entitled to a refund of the course fee.

4.1.8. Cancellation conditions and withdrawal

If the Applicant chooses a lump-sum payment option and notifies the Service Provider in writing, by letter sent to: andreanarcisznagy@gmail.com the e-mail address, that they are not satisfied with the quality of the given course and consequently do not wish to use the course, the Service Provider will refund 100% of the training fee paid by the Applicant.

The Service Provider will transfer the refunds within 14 days of receiving the Applicant’s declaration.

The Applicant acknowledges that in this case, they will no longer be entitled to access the content of the given package in respect of which they exercised their right of withdrawal.

If the Applicant does not pay the instalment of the given training fee, they are not entitled to access further content of the given course, nor are they entitled to attend or view the given lesson.

4.1.9. Enforcement options

The Applicant may submit consumer complaints relating to the Service Provider's activities (training) to the contact details of the Service Provider provided in Section 1 of these GTC.

In the event of a complaint by the Applicant, the Service Provider acts in accordance with the provisions of Act CLV of 1997 on Consumer Protection.

The Service Provider is obliged to examine written complaints and provide a substantive response within thirty days of receipt, and to take measures to ensure that the response reaches the Applicant. If the Service Provider rejects the complaint, it is obliged to state the reasons for the rejection in its substantive response.

The Service Provider is obliged to retain the record of the complaint and a copy of the response for five years.

If a consumer dispute between the Service Provider and the Applicant is not resolved through negotiations with the Service Provider, the Applicant may use the following enforcement options:

Filing a complaint with consumer protection authorities. If the Applicant notices a violation of their consumer rights, they are entitled to file a complaint with the consumer protection authority competent for their place of residence. Following the assessment of the complaint, the authority will decide on the conduct of consumer protection proceedings. The list and contact details of the competent authorities are available at <http://jarasinfo.gov.hu>.

Conciliation Board. For the purpose of out-of-court, amicable settlement of consumer disputes relating to the quality and safety of the service, and the conclusion and performance of the contract, the Applicant may initiate proceedings before the conciliation board competent for their place of residence or stay, or may turn to the conciliation board operating alongside the professional chamber competent for the registered address of the Service Provider. For the purposes of the rules applicable to conciliation boards, a consumer also includes a civil organisation, church, condominium, housing cooperative, and micro, small, or medium-sized

enterprise as defined by separate legislation, which buys, orders, receives, uses, or avails itself of goods, or is the addressee of commercial communications or offers relating to goods.

The regional conciliation board competent for the registered address of the Service Provider is as follows:

Fejér County Conciliation Board

Address: 8000 Székesfehérvár, Hosszúséta tér 4-6.

Phone number: (22) 510-310

President: Dr. Csapó Csilla

Website: www.bekeltetesfejer.hu

E-mail: bekeltetes@fmkik.hu

The Applicant is entitled to turn to another conciliation board based on their place of residence (or stay) for the resolution of a consumer dispute. Contact details of the competent conciliation boards: <https://mkik.hu/a-bekelteto-testuletek-teruleti-honlapjai>. The contact details of conciliation boards and the identity of the president may change frequently, so we strongly recommend checking the current contact information on the conciliation board's website. The Service Provider is obliged to participate in conciliation board proceedings and to cooperate with the Applicant. Sending a written response also constitutes cooperation within the meaning of this section.

4.2. Newsletter

The Service Provider provides a Newsletter service in order for persons interested in the Service Provider's activities to receive e-mail notifications about the latest news concerning the Service Provider and the latest content published on the Service Provider's Website and Facebook group.

It is possible to subscribe to the Newsletter in the following way:

- a) It is possible to subscribe to the newsletter via the Website. Prior to subscribing to the newsletter, interested persons declare that they

have read and accepted the Service Provider’s Privacy Policy and give their consent to the data processing set out in the Privacy Policy.

The Subscriber is entitled at any time to unsubscribe from the newsletter by a unilateral declaration sent to the ... e-mail address, or by clicking the unsubscribe link in the newsletter.

4.3. Social media pages

As the Service Provider, we operate the following pages on the following social media platforms:

- **Facebook page, available at: <https://www.facebook.com/profile.php?id=61575112174075> (hereinafter: “Facebook page”)**
- **Closed Facebook page:
<https://www.facebook.com/groups/967662832645395>**

(Our Facebook page is hereinafter referred to as: “Our Social Media Pages”)

Process for joining the Closed Facebook Group

Applicants become entitled to join the Closed Facebook Group only after purchasing a Training within the framework of the Service, i.e. after registering for the Training and paying the fee. In the purchase confirmation e-mail, the Applicant may initiate joining by clicking on the Closed Facebook Group link. The Closed Facebook Group aims to provide active participation and live assistance to those taking part in the Training, thereby facilitating the delivery of the Training at a high professional standard, and allowing Applicants to ask questions directly to the Service Provider providing the Training. Applicants may ask for help if they get stuck, and may request tips and ideas for any question or problem.

General rules of our Social Media Pages

On our Facebook page, we publish information and images related to our professional posts, services, and products. If you visit our Social Media Pages, you can also share your opinion about our products or send us a message.

You can subscribe to our Facebook page by clicking the “Like” button and to our Instagram page by clicking the “Follow” button.

- a) As a Service Provider, we consider it essential to operate in compliance with applicable laws and, in the case of our Facebook page, with the Facebook Community Standards and Terms of Service. Therefore, as a visitor to our Social Media Pages, it is necessary to observe certain basic standards of conduct, principles, and rules.

The Meta Community Standards are available [here](#), and the Terms of Service [here](#) here.

By using our Social Media Pages, you acknowledge the content of the terms, policies, and principles referenced above and recognise the standards of conduct set out therein as binding on yourself. You also acknowledge that in the event of a violation of the standards of conduct, we may apply the consequences set out in the referenced documents and may also enforce our rights through legal proceedings to protect our rights.

As a Service Provider, we do not tolerate, among other things:

- o defamatory expressions,
- o slander,
- o conduct damaging to reputation,
- o behaviour that violates human dignity.

In the event of a violation of the above points, we are entitled to delete unlawful or otherwise objectionable content, and in the case of a serious infringement, to report the visitor of our Social Media Page to Facebook and to take legal action.

If a visitor to our Social Media Pages notices objectionable content on our Social Media Pages, they are obliged to report it to us immediately. If, in the course of our good-faith proceedings, we find the report to be well-founded, we are entitled to immediately delete or modify the information.

- b) The content on our Social Media Pages is protected by copyright under Act LXXVI of 1999 on Copyright; only private use of such content is permhereed.

As a visitor to our Social Media Pages, you acknowledge that use or misuse contrary to the law constitutes an infringement of our copyright and may result in criminal and civil law consequences.

4.4. Contact

Visitors to the Website can contact the Service Provider electronically via the “Contact” menu item available on the Website.

5. Liability

Visitors to the Website, Subscribers and Contact Persons, and Applicants (hereinafter: “**Users**”) may use the services provided by the Service Provider (such as the Website, Facebook group, Newsletter, and contact) exclusively at their own risk, and accept that the Service Provider assumes no liability for any material or non-material damages arising from use. Furthermore, the Service Provider is not liable for service interruptions caused by the quality, faults, or interruptions of Users’ internet connections.

The Service Provider excludes all liability for the conduct of Users. Users are obliged to ensure that in using the services, and in particular through the use of the Facebook group, they do not directly or indirectly infringe the rights of third parties or applicable laws. Users are fully and exclusively responsible for their own conduct.

The Service Provider is entitled but not obliged to monitor content potentially made available in the Facebook group by Users during the use of the services, and is entitled but not obliged to look for signs of unlawful activity in relation to the published content.

The Facebook group, the Website, and the Newsletter may contain links leading to the pages of other service providers. The Service Provider accepts no

responsibility for the data protection practices and other activities of such service providers.

6. Data protection

The Service Provider processes Users' personal data in strict compliance with data protection regulations and in accordance with its Privacy Policy.

The Service Provider processes personal data solely for the purpose of achieving the data processing objective and only to the extent and for the duration necessary. The Service Provider does not process special category data.

By accepting these GTC, Users also accept the Privacy Policy. Therefore, please read the Privacy Policy carefully. The current Privacy Policy of the Service Provider is available at the following link: <https://www.angol-tanar.org/...>

Upon using the services, Users acknowledge and accept the Privacy Policy.

7. Confidentiality

Users are obliged to keep confidential certain information they have learned, come to know, or been disclosed in connection with using the services, and information to be disclosed in the future, including in particular knowledge, facts, and data that are known only to a limited circle and in the confidentiality of which the Service Provider has a legitimate interest (hereinafter: **“confidential information”**).

Users may not disclose confidential information to third parties or make it public. Exceptions apply where the Service Provider grants written exemption for the disclosure of such information, or where disclosure to a third party is required by law for the Service Provider and Users, or in the fulfilment of an obligation in administrative or judicial proceedings.

The confidentiality obligation regulated in this section remains in force without time limitation even after Group members are deleted, after unsubscribing from the newsletter, and after participation in a training course, unless the Service Provider waives this confidentiality requirement in writing in advance. In the

event of a breach of the confidentiality obligation, Users are subject to civil, criminal, and liability consequences.

8. Copyright declaration

The Service Provider's Website and its content, as well as the lecture materials, notes, and any projected slides issued by the Service Provider during the training courses, are protected by copyright under Act LXXVI of 1999 on Copyright (hereinafter: Copyright Act).

9. Scope and amendment of the GTC

The Service Provider states that the GTC is available exclusively in electronic form, continuously accessible on the Website.

These GTC are effective from 01.06.2026.

The provisions of the GTC in force at the time of using the service apply to Users.

The Service Provider reserves the right to unilaterally amend the provisions of these GTC.

The Service Provider will notify Users of any amendment to the GTC 30 days prior to the entry into force of the amended GTC.

The notification will contain the provisions affected by and newly regulated by the amendment, the location of the amended GTC, and the date of entry into force of the amendment.

Users are entitled, within 15 days of being notified, to declare that they do not agree with the planned GTC amendment and do not wish it to apply to them. If Users do not accept the planned amendment by written declaration addressed to the Service Provider, the Service Provider is entitled to unilaterally terminate the legal relationship between them with immediate effect by removing Group Members from the Facebook group and unsubscribing Subscribers from the newsletter.

If Users do not raise an objection to the planned GTC amendment within the 15-day deadline, the new GTC will enter into force on the 30th day from the date of notification to Users.